Symposium on the Future of Digital Health Systems in the European Region

Copenhagen, Denmark
6–8 February 2019

INFORMATION CIRCULAR

We are pleased to provide you with the following information regarding practical arrangements for the above meeting.

1. **Venue of the meeting**
WHO Regional Office for Europe
UN City
Marmorvej 51
DK-2100
Copenhagen
Denmark

2. **Language**
The Symposium will be held in English and Russian, with a number of parallel sessions presented in one or both of these languages.

3. **Conference app**
As we strive to make the Symposium paper-free, a dedicated conference app has been provided to facilitate your participation. All programme and speaker information, social media and a range of practical guidance will be available via this app. You are therefore encouraged to install the app on your personal smartphone or tablet device prior to your arrival in Denmark. This will allow you to access advance details on the event and determine the sessions of most interest to you.

To do so:
- search the App Store or GooglePlay for the app “AttendeeHub”;
- download the app to your device;
- open the app and search for the conference identifier “WHODigital”; and
- register using the same email address provided during registration for the Symposium.
4. **Visa**

If you require a visa, the letter of invitation to participate in the meeting should facilitate the issuance of your visa to Denmark. If you require a specific letter, please fill in the details when you register in the platform.

5. **Arrival in Denmark**

Copenhagen offers a good public transportation network; the city centre can be reached from the airport either by Metro, train or bus (Metro and railway stations are located in **Terminal 3** of Copenhagen Airport). Tickets for the Metro and train are available from the DSB ticket office and ticket machines in the station area. The Metro operates around the clock, seven days a week.

For more information, participants are advised to check online at: [https://www.visitcopenhagen.com/copenhagen/transportation/transport-and-around-copenhagen](https://www.visitcopenhagen.com/copenhagen/transportation/transport-and-around-copenhagen).

6. **Public transportation (train, Metro and bus)**

Participants are responsible for transportation to and from UN City. If in doubt, inquire at the reception of the hotel where you are accommodated regarding transportation possibilities.

Denmark has an efficient and reliable public transportation infrastructure. The Greater Copenhagen area is divided into zones. Travelling through these zones can be combined using train, Metro and bus as long as the ticket is valid. At the stations and bus stops you can find maps that will show you the different coloured zones. Even if you only travel within one zone, the minimum charge is for two zones.

You need a ticket for 3 zones to reach UN City from Copenhagen Airport. Tickets may be bought at the Airport in Terminal 3, at a train station ticket office or from automatic machines inside the station. Passengers not holding a valid ticket will be fined 750 kroner. A handy route planner can be found at [http://www.rejseplanen.dk](http://www.rejseplanen.dk) (available in English).

**From Copenhagen Airport to UN City by Metro**

A Metro station is located by the Airport, and accessed by the overpass over the adjacent road. Follow the signs for the Metro. You will find a ticket office and automatic ticket machines on your way to the Metro station and on the platform where the Metro departs. You can take any train leaving from this Metro station. Trains leave every few minutes. Get off at **Nørreport Station**. From there, walk to the “S-Tog” platform and take one of the following trains in the specified direction. Get off after two stops at **Nordhavn Station**.

Travel time from the Airport to Nordhavn Station is approximately 25–30 minutes.

- the A-line (*direction: Hillerød*)
- the B-line (*direction: Farum*)
- the C-line (*direction: Klampenborg*)
- the E-line (*direction: Holte*)
- the H-line (*direction: Farum*)

**From Nordhavn Station to UN City on foot**

Leaving the Station, turn left and walk until you reach a pedestrian and bicycle underpass (tunnel) under the train tracks. Continue through the tunnel and across the pedestrian crossing over **Kalkbranderihavnsgade** (indicated below). As sections of Marmorvej are currently diverted due to
construction work, pedestrians and cyclists are required to use the path indicated by the green line in the image below. The UN building is located at the end of Marmorvej.

**From UN City to Nordhavn Station on foot**

From the entrance to UN City, follow the path indicated by the green line in the image above. Continue over the pedestrian crossing and through the underpass. Turn right and continue until you reach the steps up to the platform of **Nordhavn Station** where you can take the local train.

**7. Taxis**

Taxis are easy to access in Copenhagen but expensive. Prices start at 40 kroner and increase by 8.5 kroner per kilometre travelled. If required, a taxi can be ordered by calling:

- Taxa 4 x 35: +45 35 35 35 35
- Dantaxi 4 x 48: +45 48 48 48 48

Please note that the use of ride hailing services such as Uber and Taxify are not permitted in Denmark.

**8. Parking at UN City**

If you arrive by car, underground public parking is available (8am-5pm 24 DKK/hr – 5pm-8am 12 DKK/hr).

**9. Tickets, travel cards and prices in the Copenhagen area**

You can choose between different types of tickets and travel cards that are all valid for buses, trains and the Metro in the Greater Copenhagen area. Your choice depends on how much you wish to travel during your stay, and what means of travel you prefer.


**10. Currency**

The currency unit of Denmark is the Danish krone. 1 krone is approximately 0.2 euros or 0.3 US dollars. Credit cards are widely accepted in Denmark.

**11. Banks/exchange facilities**

An ATM is located in the UN City lobby area where Danish kroner and euros can be obtained.

**12. Emergency telephone number**

The telephone number for emergency services in Denmark (police, fire department and ambulance) is **112**.

**13. Consent for use of photos and videos taken during the Symposium**

Photographers will be taking photos and recording videos during sessions and social events. All participants are required to indicate their consent for use of such materials as part of the registration process.

Should you have any queries not covered by the points above, please do not hesitate to contact the Symposium organization team at EUDigitalHealth@who.int.